

TENT/CAMPER TRAILER

CARE INSTRUCTIONS

FAMILIARISATION

We recommend pitching your tent/camper trailer at home to familiarise yourself with the procedure before going camping. Some moisture may appear at the seams of new canvas during the first few wettings until the stitching takes up. We suggest that you give your new tent/camper trailer a thorough wetting while it is pitched at home and repeat if necessary until the seams take up. Allow to dry before putting away. Please note that zips are not waterproof. Every effort is made to cover zips where practical but holding a hose to a zip will allow water to enter the tent/camper trailer

FIRE

Your tent/camper trailer has many of the comforts of home but owners must remember that, like a home, it is not fire-proof. Please do take care.

STORAGE

Your canvas has been scientifically treated with mildew inhibitor, but in extreme conditions – eg. Prolonged exposure in humid/damp environment, if stored wet or in a damp place – mildew could begin to grow and would eventually rot the canvas. It is essential, therefore, to ensure that the canvas is thoroughly dry before being stored and that it is stored in a dry place free from mice and other small rodents. Properly cared for and correctly stored, your tent/camper trailer will give many years of useful service.

N.B. we cannot take any responsibility for canvas mildew.

CLEANING

The best way to clean a canvas tent/camper trailer is to give it a thorough sweeping inside and out, making sure all dust and dirt is cleaned off it. If it is necessary to wash part off your tent to remove soiled areas, then use clear water and a soft brush as chemical cleaners can damage the waterproofing.

WATERPROOFING

Modern canvases are impressively waterproof, but accidents can happen. Chemicals such as fly spray, detergent, and petroleum can completely neutralize the waterproofing of an area of the canvas on contact. Keep all chemicals away from your canvas and always transport and store tent in its protective bag, and camper trailer with the cover on. Should an accident occur and a leak develop a simple application of waterproofing will normally restore the waterproofness.

GUARANTEE

Your canvas is guaranteed for 5 years (refer attached information sheet) and your trailer 1 year from date of purchase against faulty materials and workmanship. Any item considered by the manufacturer to be defective will be repaired or replaced at the manufactures' discretion. Subsequently damage caused by incorrect use, high winds or lack of care, such as storing away while damp, is not covered.

Trailer warranty is one year from date of purchase and does not cover damage caused by addition to, or alteration of the product, accident, abuse or normal expected wear.

N.B. Straps on the camper trailer cover are only to minimise “ballooning” and are not to be used to secure additional loads. Broken zips are not covered by warranty.